



## "Divert your calls to any number instantly"

### The Call Divert Service

Divert your calls to any number instantly, so you can always be reached. If you don't want to or can't answer, voicemails are automatically sent to your smartphone or email.

You decide where your calls should go!

### Quick Overview

- ✓ Calls diverted to any phone.
- ✓ Voicemail included if no answer.
- ✓ Choose your own greeting message.
- ✓ Can be combined with other services.

### How does it work?

The Call Diversion service is simple to use. You simply decide where you want your calls diverted to and our system does the rest. You can log in to your online control panel to instantly change the destination number as often as you need to, giving you complete flexibility and control.

You can also set up a 'whisper message' to pre-announce where the call is coming from, so the person answering can choose whether to accept or reject it. For example, if you are working from home the service can pre-announce when you have a work call so you can either accept it and answer, or reject it and send it to voicemail.

When used with your caller list, the 'whisper message' can also announce who is on the other end of the line. Call Diversion can be combined with any of our other services and with multiple destination mailboxes to create a comprehensive and professional system to perfectly fit your needs.

You can use our online management system to specify every aspect of the service, giving you 24/7 control from any location.

### Typical uses

The Call Divert service can be used on its own or along with other services. For example:

- Make it simple for customers to reach you wherever you are by giving them a single number to call – just divert the calls to wherever you are.
- Use it to divert through to other Callagenix services such as an answerphone, recorded message, or a virtual switchboard.

### Try it out for free

We understand this can all be a little daunting at first, which is why we let you set everything up and test it out for free before you go live. Once you have registered and logged in, you can create and test as many services as you, like free of charge. We even give you a small opening balance to prove it all works before you spend any money. After that, it's just a case of choosing your number(s) and setting your service live.

We're a friendly bunch and are always happy to help. We can even set everything up for you if prefer. If there's anything you're not sure about, please call us on +44 (0) 333 2470000 for a chat and we'll talk you through it.

#### Call Divert can be used with:

[Numbers Overview](#)  
[Time of Day](#)  
[Virtual Switchboard](#)  
[PIN Entry](#)  
[Information Line](#)  
[Caller Select](#)

#### Useful Links

  
[Numbers Overview](#)  
[Services Overview](#)

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